



**Confidence Rating Scale** 

CSR

**CS/Trainee** 

meetings

SOUTH EAST SCOTLAND 2013

# Introduction

## Rationale

The Super Condensed Curriculum Guide has been created as a package to be used by both Clinical Supervisor and GP Specialty Trainees in order to support hospital units and their attached Clinical Supervisors deliver an educational experience of the highest quality feasible that is relevant to the GP trainee, thus improving consistency of approach and outcome throughout the region.

## **The Confidence Rating Scale**

The confidence rating document is designed for use by the trainee in preparing for the post and for the first meeting with the CS. Although not exhaustive, it provides a list of clinical conditions and issues pertinent to the specialty, requiring the trainee to rate their confidence in these areas at the start (and possibly middle and end) of the post. Areas for further development can be identified, and discussion promoted around these at the first CS meeting thereby providing a platform for negotiating how these needs could be met in the post. It also provides space to document points for action which can be recorded as part of a PDP in the eportfolio.

## The Guide

The Guide highlights areas of curriculum relevant to the specialty and groups these into "geographical" areas where learning needs might be achieved e.g. acute, chronic, community, as well as including core skills and technical skills to be achieved. It also makes suggestions for additional learning opportunities within the post e.g. teaching and audit. Some posts offer opportunities for learning that relates to other areas of the curriculum, and these are highlighted. The idea is that this would inform the supervisor and stimulate discussion regarding possible learning needs and how these might be addressed -for example, that the trainee may need to attend outpatient clinics or community day hospitals to fulfill learning needs which cannot be met on the wards.

## The flowchart

The supervisor meeting flowchart clearly lays out the tasks for each meeting and the preparation needed before and after each. This is to aid CS and trainee to create both a structure and a timeline for discussion and the workplace based assessments. The hope is that this would enable a more focussed and confident approach to identifying and meeting objectives in trainee education and assessment.

## **Clinical Supervisor Overview**

### Role and responsibilities of Clinical Supervisor for GPST

- Oversee day to day work of the trainee (direct contact or delegated)
- Hold 3 formative meetings with the trainee using the "Super Condensed" Curriculum Guide (gather and collate information from other sources)
- Sign off Workplace based assessments (WPBA)
  - 3 x Case Based discussions (CBD)
  - 3 x Mini-Clinical Evaluation Exercise (Mini-CEX)
  - Direct Observation of Procedural Skills (DOPS)
  - Multi-source feedback (MSF) 5 clinicians only

NB assessments can be undertaken by other appropriate members of staff: Associate specialists, staff grades, enhanced nurse practitioners, specialty trainees >ST4

- Ensure trainees are aware of their responsibilities for patient safety
- Be the trainee's initial point of contact for specific issues relating to their post
- Support the trainee in attending GPST focussed educational opportunities: HBGL monthly meeting; GPST Core Curriculum Course.
- Communicate and record appropriately any concerns about a trainee's progress and development to their GP Educational Supervisor and TPD
- Complete a Clinical Supervisors report (CSR) at the end of placement

## **Guide to Clinical Supervisor Report**

This report should be completed as part of the last appraisal meeting with your trainee prior to their 6 monthly review with their GP Educational Supervisor, or at the end of each 6 month placement (see timeline on flow chart). The e-Portfolio has a section for the Clinical Supervisor to write a short structured report on the trainee at the end of each hospital post.

### This covers:

- The knowledge base relevant to the post;
- Practical skills relevant to the post
- The professional competencies, grouped into 4 Relationships, Diagnostics, Clinical Management, Professionalism
- This is based on the level that you would expect an ST trainee to have i.e. ST1 or ST2.

The electronic form provides reminders of the definitions of the competences to make writing the report easier (word pictures). It may also be helpful to refer to the relevant curriculum statement(s) on the RCGP website in reporting on the knowledge and skills relevant to the post.

### The report should identify and comment on:

- Any significant developmental needs identified during a placement, and also point out any areas where the trainee has shown particular strengths.
- The progress of the trainee in terms of the evidence of competence (it is not a pass/ fail report).

If there are serious issues of professional performance or ill health during a placement these will need to be handled by normal acute trust/ PCT/ Deanery mechanisms.

## Completing assessments or CSR electronically

The simplest way is to go to:

### https://eportfolio.rcgp.org.uk/login.asp

- click on the Assessment form page
- complete the details page and click on CSR at the bottom.
- complete the form with the trainee present and submit.

### • Or you can log in with your RCGP login details to:

### https://eportfolio.rcgp.org.uk/login.asp

- Select your trainee
- Left hand navigation bar > click evidence
- Scroll down to find the relevant post
- Click under CSR (hand with pen)
- Complete documentation with trainee present and submit

## Timeline for Clinical Supervisor/Trainee Meetings



## The Trainee's Responsibilities

The Trainee has agreed to the following responsibilities at the commencement of their training:

- to always have at the forefront of my clinical and professional practice the principles of *Good Medical Practice* for the benefit of safe patient care. Trainees should be aware that *Good Medical Practice* (2006) requires doctors to keep their knowledge and skill up to date throughout their working life, and to regularly take part in educational activities that maintain and further develop their competence and performance
- to ensure that the care I give to patients is responsive to their needs, that it is equitable, respects human rights, challenges discrimination, promotes equality, and maintains the dignity of patients and carers
- to acknowledge that as an employee within a healthcare organisation I accept the responsibility to abide by and work effectively as an employee for that organisation; this includes participating in workplace based appraisal as well as educational appraisal and acknowledging and agreeing to the need to share information about my performance as a doctor in training with other employers involved in my training and with the Postgraduate Dean on a regular basis
- to maintain regular contact with my Training Programme Director (TPD) and the Deanery by responding promptly to communications from them, usually through email correspondence
- to participate proactively in the appraisal, assessment and programme planning process, including providing documentation which will be required to the prescribed timescales

- to ensure that I develop and keep up to date my learning portfolio which underpins the training process and documents my progress through the programme
- to use training resources available optimally to develop my competences to the standards set by the specialty curriculum
- to support the development and evaluation of this training programme by participating actively in the national annual GMC/COPMeD trainee survey and any other activities that contribute to the quality improvement of training

### In each placement the Trainee agrees to:

- Complete the confidence rating scale prior to each meeting with their clinical supervisor.
- Discuss with their clinical supervisor their learning needs based on their confidence ratings and create an action plan
- Create a pdp, using SMART objectives, based on the action planning undertaken at any meeting with their clinical supervisor
- Actively engage with my clinical supervisor in addressing any feedback or raising any issues which may impact on their performance
- Actively engage with completing their required assessments in a timeous manner
- Complete their e-portfolio as required by the Deanery and RCGP
- Complete the annual GMC trainee survey.

## Learning Opportunities

# Multiple cross over specialty opportunities

- Paediatric A/E the sick child
- Orthopaedics fractures and trauma
- Medicine and Medicine of Elderly
- Psychiatry
- ENT, Ophthalmology

## **Community/MDT**

- Emergency social workers, oncall CPN
- Police, ambulance control, paramedics
- NHS24, OOH, minor injuries

### **Other Opportunities**

- Fracture clinics
- ALS course
- ATLS course
- 00H

### Acute

- Resuscitation and airway management
- Haemorrhage and management of shock
- Wound assessment and management
- Fractures and traumas
- Loss of consciousness and collapse
- Overdose and toxicology if required
- Minor injuries
- Anaphylaxis
- Acute chest pain or dypsnoea
- Acute abdomen

## **Core Themes**

#### **Communication and Consultation**

-breaking bad news in an acute setting,, education of patient re-appropriate use of services. Focussed history taking, effective handover

**Prescribing** - interactions including adverse interactions, compliance if required

**Co-morbidity** - multiple pathology, psycho-social issues

**Teamworking** - across health and social care, hospital and community. Working with a wide variety of specialities, GP OOH.

**Ethical and medico-legal** - capacity, DNARs/patient autonomy, consent, confidentiality, determining competency

### Chronic

- Confusion
- Alcohol related problems
- Management of the chronic attender
- Unwell elderly
- Child protection
- Domestic abuse
- Sexual assault

### **Technical Skills**

- CPR
- Suturing and wound management
- Use of slit lamp
- Bladder catheterization
- Venepuncture and arterial blood gases
- Cannulation and IV fluids

#### Tips

- Audit
- Significant Event Analysis
- Clinical governance
- Risk Assessment
- Dr as teacher
- Leadership
- BNF
- SIGN guidelines

# **Confidence** Rating Scale

## **Accident & Emergency**

Below are some of the issues pertinent to Accident & Emergency. To help you to organize your thoughts they have been grouped into competency areas. The list has been drawn together from "highlights" from the GP Curriculum and RCGP Learning Outcomes for Accident & Emergency and is by no means exhaustive. To ensure a rich experience it is important to think broadly around topics/experiences. This document is intended to help identify areas for further development and creation of specific learning needs for the post. Please record your level of confidence for each bullet point by ticking in the Red (no confidence), Amber (some confidence) or Green (confident) columns. This should be completed in preparation for your first meeting with your Clinical Supervisor and will help you create a baseline from which you can monitor your progress during the placement.

Clinical Management, Data Gathering, Making a Diagnosis, Managing Complexity			
How confident do you feel in the assessment, investigation, diagnosis and management of the following situations?	X	X	X
Recognition of the sick child – see overlap with Paediatric A&E guide			
Wound assessment and management			
Ophthalomological conditions including recognition of emergencies and assessment of the eye			
Assessment & initial management of fractures & musculoskeletal injuries/conditions			
Management of acute decompensation of diabetic patients			
Assessment of psychiatric patients including confused/acute psychosis and alcohol and/or drug intoxication/OD			
Management of unwell elderly patients and associated challenges for discharge from A/E			
Management of PTE			
Familiarisation with conditions seen in minor injuries and how to manage			
Knowledge of the principles of triage			
Recognition of deterioration in patient condition and appropriate escalation of care and team input			
Acute/Emergency situations			
Resuscitation and airways management			
Haemorrhage and the management of hypovolaemia and acute aterial bleeding			

How confident do you feel in the assessment, investigation, diagnosis and management of the following situations?	Х	X	X
"Collapse" and LOC/reduced GCS			
Chest pain - suspected myocardial infarction, CCF			
Acute abdomen			
• Trauma - assessment and initial management of multiply injured patient including head injured and c-spine injured patients			
<ul> <li>Acute respiratory compromise including acute asthma/COPD</li> </ul>			
• Anaphylaxis			
Meningitis/meningococcal septicaemia			
Technical Skills			
Interpretation of x-rays			
<ul> <li>Suturing and simple dressings of wounds and burns</li> </ul>			
<ul> <li>Use of slit lamp in assessment of the eye including removal of foreign body</li> </ul>			
Airways management, ALS			
Bladder catherisation			
Drainage of abcesses and joint aspiration			
The opportunity for chest drain insertion, ascetic and pleural aspiration are useful but not essential in this placement			
Communication/Working with Colleagues			
How confident do you feel about communicating and working with the following groups?	X	X	X
Other services including emergency social work, ambulance service and police			
Liaising with medical colleagues including hospital consultants, GP, OOH for specialist care or follow up			
Breaking bad news to relatives in the acute setting			
Educating patients where there is inappropriate use of the A/E, re-direction to other services			
Ability to show leadership qualities as necessary in a team whilst also working within limits of own competence			

## SOUTH EAST SCOTLAND 2013

Community Orientation/Practising Holistically			
How confident do you feel about addressing issues related to, and co-ordinating the involvement of the following services?	X	X	X
Knowledge of and co-ordination of immediate discharge teams			
Maintaining professional approach in acute setting and at all times respecting the patient's dignity			
Educating patients where there is inappropriate use of A&E, redirection to other services			
Liaison with GP, social work, district nurse etc			
Impact of ethnic/cultural factors on patient presentation and management			
Maintaining an Ethical Approach/Medicolegal issues			
How confident do you feel about your knowledge of the following issues and how to apply the theories in practice?	X	X	X
Mental Health Act/Adults with Incapacity/Power of Attorney/DNARs			
Competency and consent and confidentiality			
Record keeping, court appearances, sudden deaths			
Respect for values, beliefs, dignity and autonomy of the patient			
Child protection issues – identification of and inclusion of appropriate services			
Notifiable diseases			
Maintaining Performance/Learning and Teaching			
How confident do you feel with undertaking the following?	X	X	X
• Taking care of Self - finding ways to process and "dump" emotions related to stress, time pressure and dealing with traumatic and challenging cases.			
Audit and Significant Event Analysis			
• Presenting			
• Dr as teacher			
• Leadership			

### **Summary of Learning Needs/Points for Action**

Looking at the areas above which you have marked amber or red, make a note of specific learning needs to target during this post and how you might achieve these (including through outpatient clinic, home visits, hospital at night etc). If you are unsure how best to meet these needs discuss this with your Clinical Supervisor.



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Published January 2013

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